CLEO CORE

Refreshingly intuitive systems empowering clinicians and enhancing patient experiences.

Solutions for...

NHS 111 / Clinical Assessment Service / Out of Hours / Urgent Treatment Centres / ED & SDEC

www.cleosystems.com

CLEO CORE is a comprehensive patient management system designed to navigate patients seamlessly through their entire Urgent Care journey, from first point of contact to discharge or referral.

Because of the interoperability of our solution, no matter your operational size and service structure, we have the agility to meet the needs of your ever-evolving care settings. Whether it's NHS 111, Same Day Emergency Care, Integrated Urgent Emergency Care, Urgent Treatment Centre, Community or Emergency Department settings, our integrated software can adapt to any challenge. Patients' lives can be transformed by the care you provide and it's our job to support you in making that difference.

Key Benefits.

- **Intuitive, easy-to-use clinical triage** for call handlers and clinicians alike
- **Enhanced patient experience** and opportunity for patients to be given appointment time slots
- **Clinically safe** and secure transfer of patient data
- **Increase in GP consultations** from 1.5 to 3+ consultations per hour in a CAS
- **Maximising staff efficiency** across the CAS and reduced operational breaches by 30%
- **Safer Queue Oversight** with clinicians responsible for their individual caseloads

Our systems can help you save time, increase visibility of patient numbers and trends, and improve call handling volumes and clinical staff allocation.

We're on a mission to transform the health economy and profoundly enhance patient experiences. Our team and in-house clinicians have worked collaboratively with NHS England and our customers, crafting our systems directly from their insights and experiences.

We are also providing AI (Augmented Intelligence) CAS SingleQ Technology to our customers who have seen significant cost savings.

Key Features.

- **Patient Streaming** and redirection capability
- **Electronic Prescribing**
- **Digital Appointment Booking (DAB)**
- **GP and Care Connect** integration
- **Virtual Consultations**
- **Speech and Text Analytics**
- **Reporting:** Dashboard and Data Rich Reporting functionality
- **Booking and Referral Standard (BaRS)** compliance
- **Emergency Care Data Set (ECDS)** compliance

Interoperating with.

- GP & Care Connect
- Video Consultation solutions
- Medical Interoperability Gateway (MIG)
- Pathways & PaCCS
- Child Protection Information Sharing (CPIS)
- Interoperability Toolkit (ITK) Directory of Services (DoS)
- Third party primary care, 999 and digital front door solutions
- Personal Demographics Service & Summary Care Record (PDS & SCR)

CLEO CORE CAS Clinician View

CLEO Systems – Simplifying *connected* care

The CLEO mission is to work collaboratively in delivering intuitive systems that empower clinicians to provide a better patient experience and improve efficiency across the health economy.

Our team brings 20 years of software experience with constant collaboration from the NHS to meet the needs of the ever-changing demands of Integrated Urgent Emergency Care services. This enables us to work with you to ensure our suite of CLEO software products suits your requirements at every stage-call handler, clinician and patient.

Our vision reflects the NHS's Long Term Plan of making "digitally-enabled primary and outpatient care" mainstream, by bringing technology to the heart of every out-of hospital health provider in the UK.

As part of an established UK social enterprise, we care deeply about our environment and the sustainability and quality of UK healthcare, which makes us patient-first, not paper-first.

"This implementation of CLEO CORE at our Clinical Assessment Service has gone very smoothly and has been a high-quality collaboration with excellent support from the CLEO Systems product experts."

Lee McGlynn, Chief Operating Officer, at FCMS

How to contact us.

For more information about CLEO Systems and how we can help you provide a better patient journey call 03333 200024 or email hello@cleosystems.com

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www.cleosystems.com