

CLEO CORE UTC

Your Integrated Patient Management Solution for Urgent Treatment Centres.



CLEO CORE UTC is an end-to-end patient management software solution that receives NHS 111 bookings, manages waiting rooms efficiently and performs clinical triage and referrals.

Our system integrates seamlessly with digital front-door kiosk solutions, patients arriving at the Urgent Treatment Centre can use a digital triage tool to assess symptoms before seeing a clinician, ensuring swift and appropriate care. With enhanced interoperability, patient transfers to the Emergency Department are smooth, eliminating the need for repetitive explanations of medical history and symptoms.

Our solutions are flexible – no matter your operational size and service structure. Because of the interoperability of our systems, we have the agility to meet the needs of ever-evolving care settings, our integrated software can adapt to any challenge and ensure your patient pathway will be seamless.

We give you the functionality you need to streamline your workflow and improve patient care.

User Benefits.

- **Digital front door integration**
- **Intuitive & easy to use clinical triage** for call handlers and clinicians alike
- **Clinically safe** and secure transfer of patient data
- **Digital Appointment Booking**
- **Care Connect** Integration
- **Electronic Prescribing**
- **Emergency Care Data Set (ECDS)** Compliance
- **Rota Management**
- **Mobile Working**
- **Dashboard and data rich reporting** functionality



We have a focus on innovation and digital transformation because we believe patients should be treated efficiently and effectively in any UTC setting.

We're on a mission to transform the health economy and profoundly enhance patient experiences. Our team and in-house clinicians have worked collaboratively with NHS England and our customers, crafting our systems directly from their insights and experiences.

Key Benefits.

- **Patient Streaming** and redirection capability
- **Electronic Prescribing**
- **Digital Appointment Booking (DAB)**
- **Care Connect** integration
- **Virtual Consultations**
- **Booking and Referral Standard (BaRS)** compliance
- **Emergency Care Data Set (ECDS)** compliance
- **Reporting:** Dashboard and Data Rich Reporting functionality

Interoperating with.

- Digital front door solutions
- Video consultation solutions
- Medical Interoperability Gateway (MIG)
- Child Protection Information Sharing (CPIS)
- Primary Care solutions
- Personal Demographics Service & Summary Care Record (PDS & SCR)

Our collaborative approach means we care about what you care about, we design solutions to fit your needs, flexible, configurable and interoperable.



CLEO CORE Clinician View

“CLEO Systems’ collaborative approach was one of the key reasons we selected them for our UTC System. This allowed us to select a Streaming and Redirection tool which we knew would be interoperable with our clinical system, ensuring a high standard of patient safety and experience whilst also saving time for clinicians.”

David James, CEO of Greenwich Health



The CLEO mission is to work collaboratively in delivering intuitive systems that empower clinicians to provide a better patient experience and improve efficiency across the health economy.

Our team brings 20 years of software experience with constant collaboration from the NHS to meet the ever-changing demands of Urgent Treatment Centres. This enables us to work with you to ensure our suite of CLEO software products suits your requirements at every stage—call handler, clinician and patient.

Our vision reflects the NHS's Long Term Plan of making "digitally-enabled primary and outpatient care" mainstream, by bringing technology to the heart of every out-of hospital health provider in the UK.

As part of an established UK social enterprise, we care deeply about our environment and the sustainability and quality of UK healthcare, which makes us patient-first, not paper-first.

"Our UTC and GP leads were impressed with the way CLEO is intuitive and easy to use and, naturally, the robust security measures that are in place are really important to us. Being able to view the GP record within CLEO is key, with patient information being easy to access."

David James, CEO of Greenwich Health

How to contact us.

For more information about CLEO Systems and how we can help you provide a better patient journey call 03333 200024 or email hello@cleosystems.com